**CURRICULUM VITAE**

**PERSONAL DETAILS**  
**Full Name:** Jones Mwisa  
**Date of Birth:** 05/02/1998  
**NRC Number:** 491066/10/1  
**Contact:** 0972551954 / 0762067566  
**Email:** Mwisajones2000@gmail.com  
**Address:** 10 Miles  
**Marital Status:** Single  
**Religion:** Christianity  
**Languages:** English, Nyanja, Bemba

**CAREER OBJECTIVE**  
I am a passionate ICT specialist with a passion for computer hardware maintenance, troubleshooting, and software development. Eager to expand my knowledge and apply technical expertise to provide efficient solutions that enhance device performance and ensure customer satisfaction.

**INTERESTS & HOBBIES**

* Gardening
* Playing and watching football
* Watching technology documentaries
* Graphic design
* Researching emerging technologies

**KEY SKILLS & COMPETENCIES**

* Ability to complete tasks with minimal supervision
* Strong organizational and time management skills
* Excellent interpersonal and communication skills
* Ability to work effectively in diverse teams
* Self-motivated and goal-oriented

**ACADEMIC QUALIFICATIONS**

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| **Qualification** | **Institution** | **Year** |
| Diploma in Information Technology | Evelyn Hone College | 2022 – 2024 |
| Grade 12 Certificate (ECZ) | Kamwala Secondary School | 2017 – 2019 |

**TECHNICAL SKILLS**

* ****Software & Productivity Tools**:** Microsoft Word, Excel, PowerPoint, Microsoft Access
* ****Web Development**:** HTML, Tailwind CSS, Bootstrap CSS, JavaScript, AngularJS
* ****Database Management**:** SQL, MySQL, Microsoft Access
* ****Graphic Design**:** Adobe Photoshop, Canva
* ****Programming Languages**:** JavaScript
* ****Networking**:** TCP/IP, DNS, DHCP
* **Computer Hardware Troubleshooting & Maintenance**
* **Computer Assembly & Disassembly**
* **Hardware Component Installation & Replacement (RAM, HDD, SSD, GPU, etc.)**

**WORK EXPERIENCE**  
**Internship – ZedSMS Technology**  
ICT Specialist Intern (November 16, 2024 – February 21, 2025)

* Assisted in designing and developing responsive websites using HTML, Bootstrap CSS, and AngularJS.
* Created user manual documentation to guide clients on company systems.
* Provided technical support by responding to and resolving client queries related to the company’s Lending Management System.

**REFERENCES**  
**Mr. Daniel Chirwa**  
ICT Director – ZedSMS Technology  
Woodlands, Along Nalikwanda Road  
Phone: 0763543883